

## SOLOTEL

Solotel is a third-generation hospitality business, they pride themselves on creating venues (approx 50) that offer a sense of belonging and play an important role in the communities they live within.

Solotel is based on the Australian passion for experience and culture. Namely, a dynamic restaurant, pub, bar, bistro and events culture.

### ISSUES PRIOR TO DWR ENGAGEMENT

The business had experienced strong growth over the years and found themselves using an unreliable inefficient legacy based system that could not provide the detail required by the group. It was time consuming and inefficient getting a clear understanding of the business financial position on a regular basis.

### THE SOLUTION

- Migration of legacy accounting system into a single NetSuite One World instance giving the capability to analyse and view each venue individually and the consolidated group at the same time with full drill down capability to individual transactions.
- Robust reliable cloud based ERP application that was on, accessible and available always.
- NetSuite open API has allowed us to integrate POS, Payroll, rostering, functions and other key systems reducing errors and double handling for team members.

### THE RESULT

- Management has a single view of the business and updated in real time
- The time to close the month end has been significantly reduced.
- Team members can do more work on adding value to the business rather than mundane repetitive tasks.
- Reporting structure and analysis flexibility across a various stakeholder structures